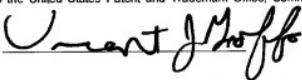


CERTIFICATE OF EFS FILING UNDER 37 CFR §1.8

I hereby certify that this correspondence is being electronically transmitted to the United States Patent and Trademark Office, Commissioner for Patents, via the EFS pursuant to 37 CFR §1.8 on the below date:

Date: August 19, 2008 Name: Vincent J. Griffo, Reg. No. 44,714

Signature: 

Case No. 10022/178

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Karen E. Riley et al.

Examiner: Tan D. Nguyen

Serial No.: 10/029,769

Group Art No.: 3629

Filed: October 19, 2001

Confirm. No.: 4749

For: Method for Implementing Service Desk
Capability

PETITION AND FEE FOR EXTENSION OF TIME (37 CFR § 1.136(a))

Mail Stop AF
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This is a petition for an extension of the time to respond to Advisory Action dated June 26, 2008 for a period of 2 month(s).

Applicant is: small entity (per 37 CFR 1.27) other than small entity

<u>Extension Months</u>	<u>Other Than Small Entity</u>	<u>Small Entity</u>
<input type="checkbox"/>	One Month	\$120.00
<input checked="" type="checkbox"/>	Two Months	\$460.00
<input type="checkbox"/>	Three Months	\$1,050.00
<input type="checkbox"/>	Four Months	\$1,640.00
<input type="checkbox"/>	Five Months	\$2,230.00

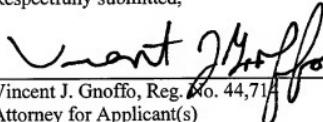
Payment Method:

- Check in the amount of \$_____ is enclosed to cover the fees listed above.
- Payment by credit card in the amount of \$_____ to cover the fees listed above. Form PTO-2038 is enclosed for this purpose.

Warning: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.

- The Commissioner is hereby authorized to charge \$_____ to cover the fees listed above to Deposit Account No. 23-1925. If filed by mail, a duplicate copy of this paper is enclosed for this purpose.
- The Commissioner is hereby authorized to charge any deficiencies in fees or credit overpayment to Deposit Account No. 23-1925. If filed by mail, a duplicate copy of this paper is enclosed for this purpose.

Respectfully submitted,



Dated: August 19, 2008

Vincent J. Gnoffo, Reg. No. 44,714
Attorney for Applicant(s)

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